



Thursday 29<sup>th</sup> September 2022

Dear Parents/Carers,

### Communication changes

At Harden Primary School, we pride ourselves on communicating effectively with parents and over the last term we have launched a new communication app called 'Marvellous Me' to further enhance this. During this period, we have had some technical issues and worked closely with the developers on several occasions to make the app fit our requirements. We have taken lots of feedback from parents, had groups of parents trialing updates and we are still struggling to ensure swift, effective communication to all. We apologise that this hasn't been a smooth process and that some of you have experienced several difficulties.

Considering this carefully, we have decided to go back to **emailing parents all letters and information** through the school's email system. All newsletters, trip letters and formal information from the school office will now be delivered straight to your email inbox with any attachments as a PDF.

There have been many benefits to the app, and many parents have reported it being useful to get updates about the curriculum from the classroom and the 'badges' sent through that share success in your child's learning for that day. This is a great way for you to keep informed about how your child is doing in class. We will keep the 'Marvellous Me' app as a way of communicating with you from the classroom in this way. These are non-urgent messages that you can catch up on at regular points in the week.

We hope that this will enable us to resume communicating with you effectively and in a timely manner, whilst Marvellous Me continues to be developed to meet our full requirements. If you do have any questions, please do not hesitate to contact me.

Best Wishes,

Mrs Leanne Ruddock

Head of School